

RAFFLE TERMS AND CONDITIONS

Cruse Bereavement Support is registered under the Gambling Act 2005 with London Borough of Richmond upon Thames Registration Number 828.

1. By entering this Raffle, you agree to be bound by these Terms and Conditions. Any raffle entry and participation instructions form part of these Terms and Conditions. Any entries not complying with these Terms and Conditions will not be valid.
2. By paying £3 via the online site <https://www.peoplesfundraising.com/raffle/-cooking-for-one-hamper-raffle>, this is the equivalent of one unique raffle number. The purchase of one number entitles the player to one chance in the relevant raffle draw. All entries will be the same price per unique raffle number.
3. This raffle is open to residents of mainland Great Britain (this excludes Northern Ireland, Isle of Man and the Channel Islands).
4. Underage gambling is an offence.
5. UK law states that it is an offence for raffle tickets to be sold to, by or on behalf of a person under 16 years of age. We want to protect young people from problem gambling and the minimum age we have set for purchasing a raffle ticket is 18. Therefore, if a ticket is sold to, by, or bought on behalf of a person under the age of 18 they will be exempt from the raffle and will not be awarded any prize.
6. Employees of Cruse Bereavement Support who work on the production of the raffle, and members of their households, are ineligible to enter this raffle. Any tickets bought in the name of such Cruse Bereavement Support employees or members of their households will be rejected from the draw and considered as donations to Cruse Bereavement Support.
7. Monies raised by this raffle will support the work of Cruse Bereavement Support, Registered Charity No. 208078.
8. This raffle is being sold and drawn online. No cash payments will be accepted. Cruse Bereavement Support have the right to change this at any point without notification. We cannot accept payment through our website for raffle tickets and all payments made through the website will be treated as donations.
9. Raffle tickets will automatically be emailed to the participant, if an email with the raffle ticket(s) isn't received, the player will be required to check their junk mail and if the email isn't found the player must email fundraising@cruse.org.uk.
10. Cruse Bereavement Support accepts no responsibility for raffle tickets which are lost, damaged, illegible, or from which the prize-winner cannot be identified.
11. Winning raffle tickets will be drawn automatically by <https://www.peoplesfundraising.com/>. The first ticket drawn will win the prize.
12. The prize is non-transferable, non-negotiable and no cash alternative will be available. The person named on the email account will be the only person entitled to the prize.

13. Cruse Bereavement Support reserves the right to reject your entry and/or award any prize to an alternative winner if Cruse Bereavement Support has grounds to believe that you have breached any of these Terms and Conditions, acted fraudulently or illegally, or on other reasonable grounds and the Cruse Bereavement Support shall have no liability to you for any loss or damage arising from Cruse Bereavement Support exercising such rights. Cruse Bereavement Support shall return any amounts already paid by any entrant found to be under 18, but is not liable to return any amounts already paid by any other entrant, and any such refund Cruse Bereavement Support makes will be solely at the Promoter's discretion.
14. Nothing in these terms and conditions shall limit Cruse Bereavement Support's liability for death or personal injury caused by its negligence, fraud or any other matter for which liability may not be limited by law.
15. The result of the raffle draw is final. No correspondence will be entered into.
16. The winner will be notified automatically by email and a post will be added to social media. Someone from the Fundraising Team will be in touch with the winner shortly after the draw to organise the delivery of the prize. Please keep the ticket number as proof of purchase.
17. Where Cruse Bereavement Support is unable to contact a prize-winner so that a prize remains unclaimed for six months following Cruse Bereavement Support's first attempt to notify the prize-winner, Cruse Bereavement Support may apply the prize as it sees fit, including by re-offering the prize in future raffles.
18. All winners are required to co-operate with Cruse Bereavement Support's requirement to publish their win as and where deemed appropriate, and to provide proof of age when requested.
19. If you would like more information about raffles and lotteries please go to www.gamblingcommission.gov.uk.
20. In the event of an error, howsoever caused, whether a printing error or otherwise and whether obvious or otherwise, which affects the raffle in any way, the organisers reserve the right to fairly administer the raffle as though the error had not occurred. Where the organisers deem it appropriate and/or feasible will Cruse Bereavement Support notify entrants of the error.
21. Failure to comply with any of these rules may result in the disqualification of the entry. Organisers reserve the right to disqualify any entry at their absolute discretion.