



Become a Supervisor at Cruse Bereavement Support

Do you want to make a difference to people who are grieving the loss of someone close to them?

We help people through one of the most painful times in life – with bereavement support, information and campaigning.

If you're an experienced supervisor find out more about how you can use your skills to help too.

*Here for everyone
experiencing grief*

[cruse.org.uk](https://www.cruse.org.uk)



Supervision at Cruse

All Cruse volunteers who work with bereaved people have monthly group supervision. Usually there are four volunteers in a group. Supervision can take place in person or on zoom.

What is the purpose of supervision?

- To safeguard the wellbeing of the client and ensure that their needs are being addressed.
- To ensure the quality of bereavement support work with clients.
- To ensure that Bereavement Volunteers (BVs) are supported and developed, are participating in Continuing Professional Development (CPD) (including attending training regularly) and are not left to carry difficulties and problems alone.
- To provide regular opportunities for BVs working with clients to reflect upon both the content and process of their work.
- To develop personal awareness, skills and knowledge relevant to the BV's role within Cruse.
- To provide a source of general communication, updates and concerns.
- To enable the BV to receive information and another's perspective concerning their work.
- To identify development needs and opportunities, through a supportive review process.

Support for supervisors

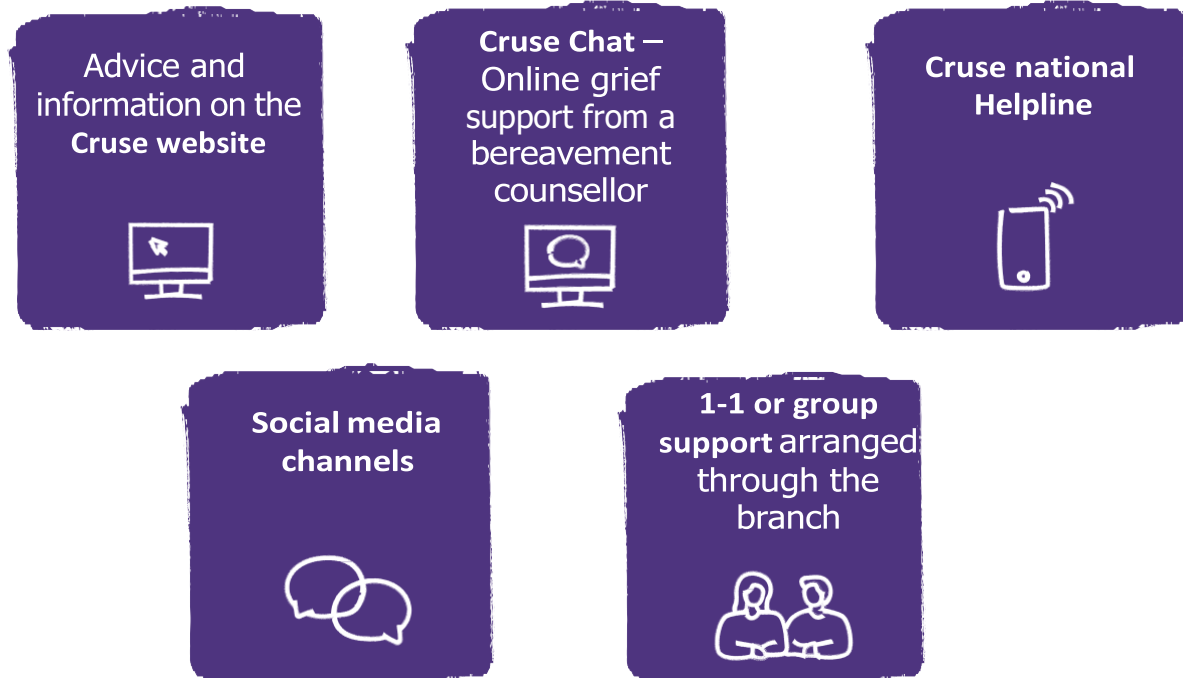
To make sure that supervisors are able to perform their role Cruse also provides support and supervision for supervisors. In addition, all supervisors for our branches or projects meet as a group in a supervisors' forum at least twice a year in order to update themselves on any changes to Cruse's standards, policies or guidance, and to maintain awareness of branch developments.

Supervisors undertake an annual development review, in order to focus on continuing development and help ensure that the supervision they are providing continues to benefit the supervisees, and ultimately their bereaved clients.

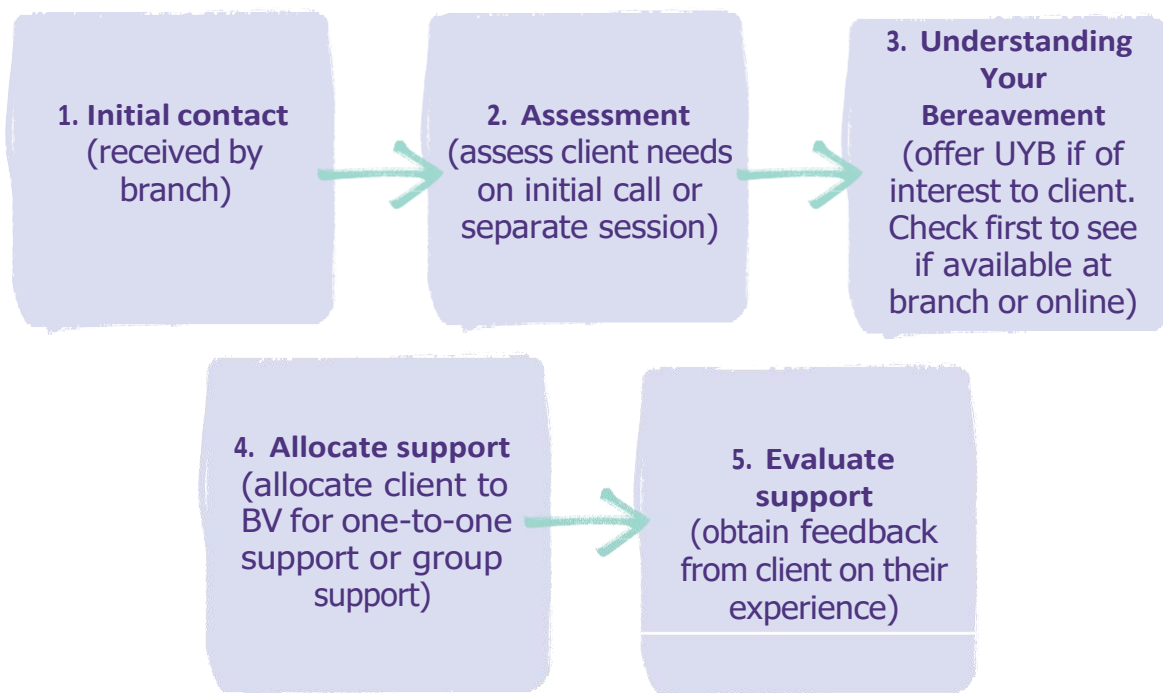


Cruse service model

The support we offer



Client pathway for ongoing support



What we offer and what we expect

If you become a supervisor for Cruse you can expect the following.

Cruse will:

- Provide training for your role of supervisor.
- Provide supervision for yourself to support you in your role.
- Pay agreed expenses for training and for any travel incurred through your work for Cruse.
- Cover you through Cruse Bereavement Support's insurance if you are a volunteer.
- Ask you to supervise your assigned volunteers once per month within groups of four and not more than six. Volunteers can be supervised on a one-to-one basis as an exception, to meet specific support or development needs.
- Inform you when new cases are allocated to volunteers assigned to you.
- Keep you up to date with Cruse policy and procedures.
- Follow the Cruse Concerns Policy and Processes if any issues arise.



Cruse expects that as a supervisor you will:

- Demonstrate Cruse values in all your work with us - We are kind, ambitious, inclusive and genuine.
- Commit to supervising a minimum of two groups per month (approx 5 hours in total).
- Follow Cruse policy and procedures for the supervision of volunteers working with clients.
- Act as Cruse's representative during your supervision sessions with volunteers. Support the overall strategy and plans for Cruse and its services and keep up to date with policy and procedures.
- Feed back any concerns or specific issues raised during supervision to the staff team or branch in a way that maintains confidentiality.
- Attend supervision for your role as a supervisor, as agreed with the hub/branch/service delivery committee.
- Attend the training and development opportunities arranged for you by the hub/branch/service committee. Undertake at least 15 hours of CPD per year.
- Establish a statement of expectations with the volunteers assigned to you.
- Report any concerns about the volunteers you supervise to the hub/branch/service committee in accordance with Cruse policy and procedures.

About you

We'd love to hear from you if you're passionate about improving the lives of bereaved people and your qualifications and experience fit the criteria below.

Qualifications and experience

Essential

- Qualified at level 6 in supervision
- Current or recent experience (within 2 years) as a supervisor
- Have your own experience of being supervised

Desirable

- Have experience of supporting clients who have been bereaved

Cruse is committed to equal opportunities and anti-discrimination practices and we positively encourage applications from all sections of the community. We are particularly interested in attracting applications from applicants from diverse groups.

Interested?

If you'd like to apply for a position as a Cruse supervisor please complete the application form available at www.cruse.org.uk/supervisors

If you have any questions not answered in this pack, please contact volunteer.training@cruse.org.uk



Here for everyone experiencing grief.

You're not alone.